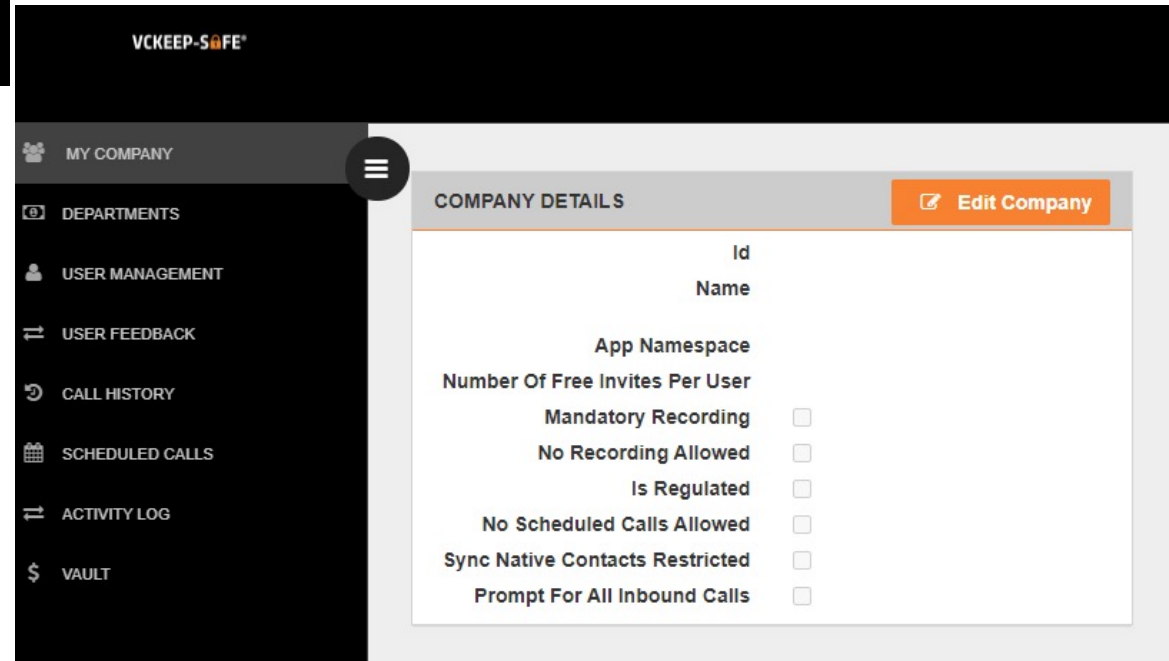
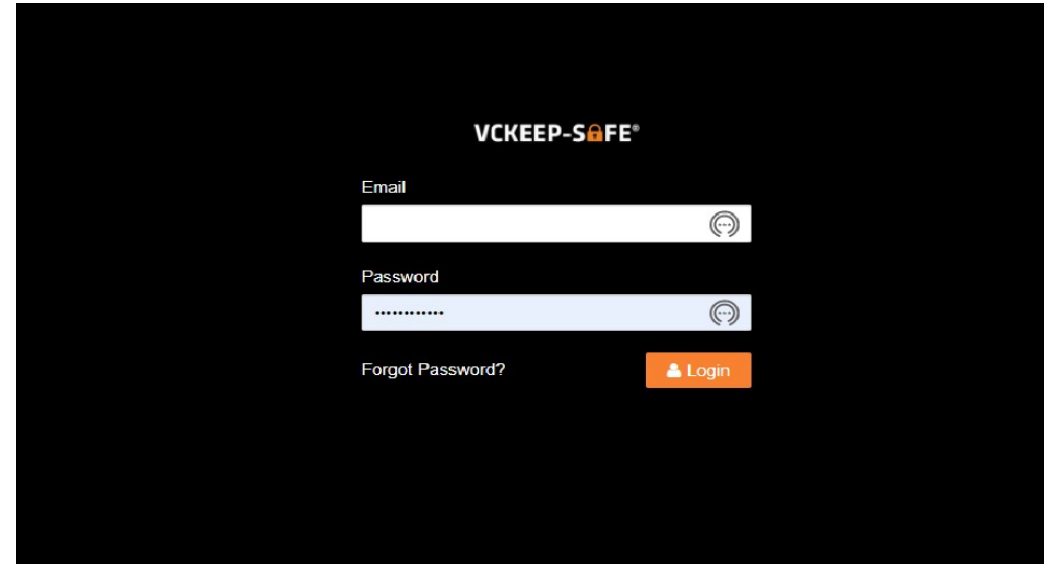




VCKEEP-SAFE - Overview



March 2021



User Management: In this section you can see a list of all user details including their Name, Email address, Mobile number, Work number, Version of the app they are currently using etc

Id	First	Last	Mobile	Work	Email	Dep...	Talk...	Versi...	Mand... Recor...
2519	James	Tester	447593...	447380...	jtesterv...	VC2 - T...	4.0.0.5a	Android...	
1564	Lee	Stoneh...	447935...	447441...	lee.sto...	VC2 - T...	4.0.0.5a	Android...	
2536	Swatan...	Singh	919999...	191799...	swatant...	VC2 - T...	4.0.0.2a	Android...	
2496	Ricki	Moss	447983...	447441...	rickijord...	CVD	3.0.1.50i	iOS 14...	
2527	Ashutosh	Dadhich	917878...	191799...	ashuto...	VC2 - T...	3.0.1.50i	iOS 14.4	
443	Steve	Edkins	447971...		steve.e...	VC2 - T...	3.0.1.50i	iOS 14...	
2520	Deepsh...	Sharma	919899...	447441...	deepsh...	VC2 - T...	3.0.1.50i	iOS 14...	



Call history: A company Delegated Administrator can interrogate the call history to show start/end time, who was on the call, the duration, who originated the call and if the call was recorded.

Title	StartDate	Type	Scheduling	Duration	Originator	Recorded	Participants no.	App user no.
-	15:41:57, 22nd March 2021	121 least cost routing	Instant call	-	Makoto Tanaka	✓	2	1
-	15:40:43, 22nd March 2021	121 least cost routing	Instant call	-	Tony Jones	✓	2	1
-	15:39:49, 22nd March 2021	121 least cost routing	Instant call	-	Makoto Tanaka	✓	2	1
-	15:39:39, 22nd March 2021	121 least cost routing	Instant call	-	Sally Thompson	✓	2	1
-	15:38:54, 22nd March 2021	121 least cost routing	Instant call	27 min 52 sec	Alexandra Bergmann	✓	2	2
-	15:36:23, 22nd March 2021	121 least cost routing	Instant call	-	Pat Norman	✓	2	1
-	15:35:35, 22nd March 2021	121 least cost routing	Instant call	-	Makoto Tanaka	✓	2	1
-	15:33:14, 22nd March 2021	121 least cost routing	Instant call	8 min 49 sec	Steve Edkins		2	2
-	14:55:20, 22nd March 2021	121 least cost routing	Instant call	6 min 39 sec	David Weeden		2	2
-	14:19:35, 22nd March 2021	121 least cost routing	Instant call	1 min 16 sec	Steve Edkins		2	2
1.30 Team Call	13:29:55, 22nd March 2021	Group	Scheduled call	26 min 23 sec	Lee Stonehouse	✓	3	3

CALL DETAILS	
Originator name	Donna Denton
Start date	9:59:57, 12th March 2021
End date	10:26:51, 12th March 2021
Participants number	3
App participants number	3
Cost	0.0000
Total Bill	0.0000
Duration	26 min 54 sec (longest leg from call)
Recorded	False

Participant	Email	Phone Number	Answered time	Exit time	App user
Donna Denton	donna.denton@vc-exp.com	442038850687	13:30:05, 22nd March 2021	13:56:26, 22nd March 2021	true
Lee Stonehouse	lee.stonehouse@vc-exp.com	447441910284	13:30:54, 22nd March 2021	13:56:28, 22nd March 2021	true
Steve Edkins	steve.edkins@vc-exp.com	447971481623	13:30:04, 22nd March 2021	13:56:26, 22nd March 2021	true



Call history excel report: A full call history report detailing all call data is accessible via Excel. In this example the report has been shortened. Full report includes all participant details.

1	Recorded	Call Title	Start	End	Duration	No. of participants	No of APP users	Host name	Host Primary Phone Number
2	FALSE	Instant call	3/18/2021 10:11:28 AM	3/18/2021 10:17:42 AM	374	2	2	Donna Denton	44203885****
3	TRUE	11:15 Secure	3/17/2021 11:14:56 AM	3/17/2021 11:47:18 AM	1942	2	2	Lee Stonehouse	44744191****
4	FALSE	Instant call	3/16/2021 2:37:43 PM	3/16/2021 2:38:43 PM	60	2	2	John Toms	44758361****
5	FALSE	Instant call	2/18/2021 12:53:18 PM	2/18/2021 12:53:18 PM	0	2	2	Steve Edkins	44797148****
6	FALSE	Instant call	2/18/2021 9:48:46 AM	2/18/2021 9:50:10 AM	84	2	2	Peter Ortiz	44744190****
7	FALSE	Instant call	2/17/2021 3:50:05 PM	2/17/2021 3:50:05 PM	0	2	2	Annie Talk	44775922****
8	FALSE	Instant call	2/17/2021 10:51:40 AM	2/17/2021 10:58:19 AM	399	2	2	Peter Ortiz	44744190****
9	FALSE	Instant call	2/9/2021 10:11:33 AM	2/9/2021 10:12:41 AM	68	2	2	Peter Ortiz	44744190****
10	FALSE	Instant call	2/8/2021 3:06:16 PM	2/8/2021 3:06:16 PM	0	2	2	Tony Procops	1914874****
11	FALSE	Instant call	2/5/2021 2:50:51 PM	2/5/2021 2:50:51 PM	0	2	1	John Toms	44758367****
12	FALSE	Instant call	2/5/2021 2:18:32 PM	2/5/2021 2:21:43 PM	191	2	2	Steve Edkins	44797148****
13	FALSE	Instant call	2/5/2021 12:32:10 PM	2/5/2021 12:32:10 PM	0	2	1	John Toms	44758367****
14	FALSE	Instant call	2/5/2021 12:31:59 PM	2/5/2021 12:31:59 PM	0	2	1	John Toms	44758367****
15	FALSE	Instant call	2/4/2021 3:18:01 PM	2/4/2021 3:19:17 PM	76	2	2	Steve Edkins	44797148****
16	FALSE	SE / RM catch	2/1/2021 11:59:59 AM	2/1/2021 1:20:04 PM	4805	2	2	Steve Edkins	44797148****
17	FALSE	Instant call	1/29/2021 5:02:43 PM	1/29/2021 5:02:43 PM	0	2	2	Peter Ortiz	44744190****
18	TRUE	Instant call	1/29/2021 3:58:56 PM	1/29/2021 4:03:21 PM	265	2	2	John Toms	44758367****
19	FALSE	Instant call	1/29/2021 10:42:33 AM	1/29/2021 10:43:59 AM	86	2	2	Peter Ortiz	44744190****
20	FALSE	Instant call	1/28/2021 1:33:43 PM	1/28/2021 1:59:16 PM	1533	2	2	Lee Stonehouse	44744191****
21	FALSE	Instant call	1/28/2021 1:32:34 PM	1/28/2021 1:32:40 PM	6	2	1	John Toms	44758367****



Activity Log: There is a fully accessible Audit trail of all actions performed within the system.



Steve Edkins modified Pedro Josephs

🕒 on 3/17/2021 9:49:59 AM

- RoleName: End User
- CompanyName: VC Exp Ex-Users
- DepartmentName: Insightful-Credit-Pool to VC-EXP ex Users
- SyncNativeContactsRestricted: False
- AppDownloadedOn: 1/1/0001 12:00:00 AM
- AppRegisteredOn: 1/1/0001 12:00:00 AM



Devinder Kaur modified Monojit R

🕒 on 3/2/2021 9:35:06 AM

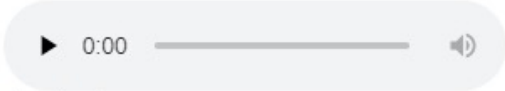
- CompanyName: VENNGCOMM to VCExp TalkSafe Mi
- DepartmentName: VC2--Test-Team-4.0 to VCExp TalkSafe Mi
- AppDownloadedOn: 1/1/0001 12:00:00 AM
- AppRegisteredOn: 1/1/0001 12:00:00 AM



Vault: In this section, Delegated Administrators can access call recordings and drill down into a call to show the participants, date/time and Retention date of the recording.

This action requires Two Factor Authentication to access the data.

VAULT CALL DETAILS

Id	07d2abc3-9f31-4236-b11e-36493b879b4a
ThreadID	e5ff0965-910d-4da4-a75a-848358be8bc9
Originator	
Type	Call
Call Started On	17:20:19, 17th March 2021
Call Ended On	17:31:17, 17th March 2021
Call Duration	10 min 58 sec
Retention Date	17:31:26, 16th March 2026 Extend Retention Date
Is Legal Hold	<input type="checkbox"/> Set legal hold
In	17:31:26, 17th March 2021
AppPlayback Date	
Recording	

[download](#)



Key Contacts

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